NAMED CLIENT / HOUSING CHARITY

Moving Haig Housing to a More Intelligent Way of Managing Compliance

THE SCALE

Housing charity • single point of truth • housing management system integration

Haig Housing wanted to move from manual compliance administration to a more intelligent approach. TCW delivers instant data insights and integrates with its housing management system, supporting efficient, data-driven working built on a single point of truth.

MEASURED OUTCOMES

Instant
document insights
No manual checking cycle

HMS
integration
Validated data into the core system

Single
point of truth
One verified record

Homes 2022
partnership began
Chosen after evaluation

THE PROBLEM

Compliance data and documentation were not working as a single, reliable source. Haig Housing wanted to understand what was possible with new technology and find a more intelligent way to manage compliance and its documents.

WHAT TCW DID

After discovering TCW at Homes 2022 and evaluating alternatives, Haig Housing selected the technology for its strong cost-benefit case. TCW validates documents on receipt, generates instant insight and feeds verified information into the housing management system.

WHY TCW

Haig Housing came to Homes 2022 to understand what was possible with new technology. TCW stood out as a unique solution with a good cost-benefit analysis when assessed against other options in the market.

A DATA-DRIVEN FUTURE

Instant insights and housing management system integration align with the charity's vision for efficient, data-driven working. Documents become validated information in one reliable record rather than scattered administrative files.

OPERATIONAL GAINS

// **Instant insight from existing documents.**

// **Direct housing management system integration.**

// **Manual administration replaced by validation.**

// **One reliable compliance record.**

// **A strong cost-benefit case.**

> **“As a proactive organisation, Haig Housing wanted to move forward with a more intelligent way of managing our compliance and the documents we hold. The multitude of benefits, including instant data insights and integration with our housing management system, made sense with our vision of an efficient and data-driven way of working with a single point of truth.”**
>
> DANIEL GATENBY • SUSTAINABILITY MANAGER, HAIG HOUSING

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